The Relationship Between Nurse Motivation And The Quality Of Care Documentation Nursing In The Hospitas Dr. Bratanata

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ABSTRACT

Background Nursing documentation is an important part of the nursing care process as proof of responsibility answered the nurse. Nursing documentation is used as an indicator in determining quality Nursing is also a basis for decision making. **Purpose** This research aims to find out research related to the relationship between nurse motivation and the quality of nursing care documentation in the hospital Dr.Bratanata jambi city.

Methods The research method uses a correlational study using a cross-sectional approach. The sampling technique was carried out by total sampling technique, namely by sampling which was carried out by selecting samples that met the criteria. The results based on statistical analysis using the Spearman rank test of 53 samples obtained p value = 0.036 because p< 0.05, it is stated that there is a relationship between motivation and documentation of nursing care at Dr Bratanata Hospital

Results This research is based on research conducted is that there is a relationship between motivation and the quality of care documentation in hospitals Dr. Bratanata Jambi. **Conclusion** So it is hoped that nurses will increase their knowledge capacity about maintenance documentation and improving performance in documenting maintenance because good documentation can improve hospital services and become a responsibility and good accountability.

Keyword : Nurse, Motivation, Quality of Care Documentation

INTRODUCTION

Nursing care documentation is a note about client response/response to nursing implementation activities comprehensive, systematic and structured as a liability to actions taken by nurses clients in carrying out care nursing by using nursing process approach. If documentation is not done with complete will reduce the quality nursing services because it will not can identify the extent of the level success of nursing care has been given. in the legal aspect of nursing do not have written proof if anything the next day the client demands dissatisfaction of nursing services(Ahmad H 'Aziz., 2017).

Ineffective documentation and efficient resulting in quality and the accuracy is less than optimal so can result in communication disruptions between caregivers. Research results previously reported that 11% Communication problems can worsen patient's condition while in hospital. Results previous research identified 13% of clinical management errors originate from documentation errors. Documentation the care that is made must be accurate/precise because it can influence quality of care(Damanik M, Fahmy R & L., 2019).

Several studies related to documentation of nursing care done is still limited about just completeness. Research result previously there was 71.6% documentation what the nurse did was incomplete. Other research that has been carried out found from 93 respondents obtained nursing assessment results are lacking complete 91 people (97.8%), diagnosis nursing care is incomplete for 40 people (43%), planning is incomplete 46 people (49.5%), complete implementation 49 people (52.7%), complete evaluation of 59 people (63.4%).(Supratti A., n.d.)

Based on existing standards determined by the Ministry of Health Republic of Indonesia (MOH RI) establishes that the Standards of Care nursing (SAK) which is as much as 80%4.Problems related to documentation quality is an important issue in management nursing in various hospitals in throughout Indonesia, previous research done in the same place with the place this research shows results (n=48) mean completeness nursing

documentation 53.5% with description of assessment 57%, diagnosis 51%, planning 59%, implementation nursing 52%, nursing evaluation 51% and nursing notes 51% of this resultstill below the established standards namely 80%(Damanik M, Fahmy R & L., 2019).

Nurses don't understand and disobedient in implementation documentation of nursing care which will result in lower quality from the completeness of care documentation nursing and will reduce quality nursing services(Erna NK, Luh N, Thrisna P, 2020).

Disobedient nurse in doing nursing documentation influenced by external factors and internal. External factors include includes workload, working conditions, documentation guidelines, format nursing documentation, supervision, reward and punishment(IKDL., n.d.).

Internal factors include, among other things, knowledge, attitudes, perception, motivation and ability(Kasim M, n.d.).

Based on the results of research on the relationship between nurses' work motivation and accuracy of filling out care documentation nursing in the hospital inpatient room Buntok stated that he owned it good motivation of 46.7%, sufficient 33.3% and less than 20%. Apart from that, accuracy 30% good documentation, sufficient 53.3% and less 16.7%(Istyanto F, 2021).

Based on that background has been described above, the researcher is interested to research "Motivational Relationships Nurses on Documentation Quality Nursing Care at Dr. Jambi City Bratanata"

This research uses research quantitative type of correlational approach Cross-sectional which has the aim of knowing the relationship between nurse motivation on the quality of care documentation Nursing at Dr. Hospital Bratanata Jambi City Population in this study are all nurses at Dr. Hospital.

Jambi City Bratanata is 335 nurse. Number of samples in the study these are 53 samples consisting of 3 the room is the Acacia room (18 nurses), Cendana (18 nurses), and Cemara (17 nurse). Variables in this research are motivation and quality of documentation nursing care. Data used in this research is primary data and secondary data. Data collection on This study enrolled several nurses in inpatient room. By taking the overall sample of nurses who is in the inpatient room and is suitable with inclusion and exclusion criteria. The nurses in the ward filled in questionnaires that researchers distributed randomly directly, and has been explained about questionnaire to be filled out by respondents. Next, analyze the data This research is a univariate analysis and bivariate analysis.

RESULTS

1.1 General Description of Respondents

General description of respondents research is described according to age, gender, education and occupation. For more details, see: following.

Table 1.1 Characteristics of Research Respondents at Dr Bratanata Hospital in 2022

Characteristics	Information	Respondent	Percentage (%)
Age	21-30 years old	11	20.8
	31-40 years old	27	51
	41-50 years old	13	24.5
	51-60 years old	2	3.7
	Amount	**53**	**100**
Gender	Man	5	9.4
	Woman	48	90.6
	Amount	**53**	**100**
Education	D3 nursing	49	92.4
	S1 nursing + ners	4	7.6
	Amount	**53**	**100**
Length of work	1-10 years old	21	339.6

	11-20 years old	16	30.2
	21-30 years old	16	30.2
	Amount	**53**	**100**

Based on table 1.1 above it can be seen that most of it nursing staff aged 31-40 year 27 people (51%). For characteristics of respondents based on gender is known that there is as many as 48 people (90.6%) respondents female Meanwhile, for education level it is known that out of 53 people Most of the respondents had education The nurse at Dr Bratanata Hospital is D3 nursing as many as 49 people (92.4%). As well as for the length of service it is known that there were as many as 21 people (39.6%) nursing staff based on working period 1-10 years at Dr. Hospital Bratanata Jambi Measured nurse motivation with a questionnaire, generated frequency distribution regarding categories can be seen in table 1.2

Tablel 1.2 Motivation for nursing at Dr. Bratanata hospital jambi in 2023

No	Categoty	frequency	Percentage
1	Low	21	39.6
2	Hight	32	60.4
	Amount	53	100

Based on table 1.3 it is known that most levels completeness of care documentation Nursing can be categorized complete, namely 34 people (64.2%), while the completeness of nursing care documentation with the incomplete category, namely as many as 19 people (35.8%). Completeness of care documentation Nursing consists of various aspects namely:

Table 1.3 Overview of completensess of nursing care documentation in hospital Dr.Bratanata in 2022

No	Categoty	frequency	Percentage
1	Lengkap	34	64.2
2	Tidak lengkap	19	35.8
	Amount	53	100

Based on table 1.4 it is known that most level of completeness of documentation aspects of nursing care assessments can be categorized complete, that is, as many as 91.5%. As for aspects Most of the diagnoses are there level of completeness of documentation Nursing care is categorized complete, that is, as many as 56.6%. For the intervention aspect, it is known that the majority level of completeness of documentation nursing care intervention aspects can be categorized as complete, namely as much as 70.8%. For the Implementation Aspect, it is known that most levels of completeness documentation of nursing care implementation aspects can categorized as complete, namely as much as 75.9%. And for aspects evaluation, it is known that some great level of completeness documentation of nursing care Evaluation aspects can be categorized complete, namely 86.8%. As well as for the aspect of professional records, it is known that most levels completeness of care documentation nursing aspects of medical records can be categorized as complete, namely as much as 87.9%.

Table 1.4 Overview Of Completeness Of Nursing Care Documentatation From Various Aspects At Dr. Bratanata Hospital Jambi In 2023

Characteristics	Information	Respondent	Percentage (%)
assesment	Can	194	91.5
	No	18	8.5
	Amount	**212**	**100**
diagnosis	Can	90	56.6

	No	69	43.4
	Amount	**159**	**100**
Intervention	Can	225	70.8
	No	93	29.2
	Amount	**318**	**100**
implementation	Can	161	75.9
	No	51	24.1
	Amount	**212**	**100**
Evaluation	Can	92	86.8
	No	14	13.2
	Amount	**106**	**100**
Askep Notes	Can	233	87.9
	No	32	12.1
	Amount	**265**	**100**

Bivariate analysis results using the Spearman rank test The obtained p value = 0.036 because p<0.05 then it is stated that there is a relationship between motivation with documentation of care Nursing at Dr. Hospital Bratanata, Jambi City.

DISCUSSION

1. **Room Nurse Motivation in Dr Bratanata Hospital Jambi**
   From the research results, it is known that most levels of motivation nursing staff can becategorized as high namely 32 people (60.4%), while the motivation of nurses with lowcategory, namely 21 people (39.6%). Based on Devi's research Agustin (2018) stated that out of the total respondents 32 people were evaluated using a questionnaire measuring instrument about motivation is obtained from data that is motivation nurses were high at (78.1%), whereas Nurse motivation is low at (21.9%). Based on the analysis results questionnaire from 53 energy respondents nurses obtained the highest percentage of 86.8%, on pattern questions communication relationships between nurses He has a good relationship with other nurses do as identity that do the documentation related to legal aspects.Meanwhile, the lowest percentage namely 35.8% in questions incentives in filling documentation isprovided with fair. This is due to the lack of incentives for nurses. Providing goodincentiveswill produces high motivation towards nurses in their duties, thus resulting in charging complete nursing care documentation. Low nurse motivation as many as 21 (39.6%) respondents, caused by rare superiors provide the opportunity to follow training,Hospitalmanagement is rare provide the opportunity to improve the ability of documentation, do not accept additional intensive. Based on the results of related research distributing the questionnaire, it was found that most of the nurses, 53 people said that therewere no incentives in filling out the questionnaire, namely: (35.8%). With the gift additional incentives to nurses is expected to support performance nurse. For nurses whose performance OK, the awards given are: in material and non-material form. Providing good additional incentives such as salary or rewards, protection danger, increased well-being, provision of facilities will then be created high motivation for nurses in his work, so creating high performance as well in documenting care nursing.(Retyaningsih & Bambang, 2013)

2. **Completeness of Care Documentation Nursing at Dr. Hospital Bratanata Jambi City**
   Based on research results it is known that most levels completeness of care documentation Nursing can be categorized as complete namely 34 people (64.2%), while the completeness of documentation nursing care in the no category complete, namely 19 people (35.8%).Nursing care documentation is part of the communication media between nurses providing care nursing with other nurses or based on research

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3. **Motivation's Relationship with Completeness of Asuha Documentation Nursing at Dr. Hospital Bratanata, Jambi City**
   Bivariate analysis results using the Spearman rank test was obtained p value= 0.036 because p<0.05 then stated that there is a relationship between motivation with documentation nursing care at Dr. Hospital Bratanata Jambi. Motivation is providing driving power create enthusiasm for someone's work, so that they want to cooperate, work effective and integrated with all resources his efforts to achieve satisfactionFredic Herzberg's two-factor theory of motivation is an identification of two dimensions jobs, namely satisfiers and dissatisfiers. Where these two factors must be present fulfilled to carry out tasks and develop abilities.(Nursalam., 2013)

CONCLUSIONS

   Motivation's Relationship with Completeness of Asuha Documentation Nursing at Dr. Hospital Bratanata, Jambi City Bivariate analysis results using the Spearman rank test was obtained p value= 0.036 because p<0.05 then stated that there is a relationship between motivation with documentation nursing care at Dr. Hospital Bratanata Jambi. Motivation is providing driving power create enthusiasm for someone's work, so that they want to cooperate, work effective and integrated with all resources his efforts to achieve satisfaction Fredick Herzberg's two-factor theory of motivation is an identification of two dimensionsjobs, namely satisfiers and dissatisfiers. Where these two factors must be present fulfilled to carry out tasks and develop abilities. with documentation of care nursing at Dr Bratanata Hospital Jambi City.

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